

CRISIS INTERVENTION PROGRAM

The Crisis Intervention Program (CIP) serves individuals and families who are experiencing a heating or cooling related crisis. A household is in a crisis if it is currently experiencing or is in danger of experiencing a life-threatening or health-related emergency and sufficient, timely, and appropriate assistance is not available from any other source.

Each household will be evaluated on a case-by-case basis to determine if there is a heating or cooling crisis.

The county must have documentation of the heating/ cooling crisis in order to approve the application. **Temperatures are not the only factor taken into consideration to decide if a household is in crisis. When combined with other risk factors a family may be eligible for CIP.**

Life Threatening Crisis:

- Household has no heating or cooling source.
- Timely and appropriate assistance is not available from another source.
- Household does not have the resources to meet this expense.

Health Related Crisis:

- Household is in danger of losing heating or cooling source (past-due or disconnect notice), **AND**
- Temperatures are or are predicted to be life threatening within 2 days (**90** degrees or over; **38** degrees or lower)
- Heat Index, how temperatures feel when combined with humidity, is dangerous (feels like 103 degrees +)
- Wind Chill, how temperatures feel when combined with the wind, is dangerous (feels like 32 degrees or lower)

Or:

- Current temperatures are dangerous for a household member due to a documented medical condition.
 - Medical Risk Documented. Household member is susceptible to current temperatures due to a medical condition. **(CIP is not allowed if the only concern is keeping medication refrigerated.)**
 - Child in the home age 5 or younger that is susceptible to current conditions.
 - Elderly member in household age 60 or older who is susceptible to current conditions.

Basic Information Needed

1. Household must meet income limits for the program and has not exceeded the maximum limit for assistance with CIP funds.
2. Additional items to be provided
 - a. Past-due or disconnect notice for cooling or heating bill
 - b. Picture ID
 - c. Social Security number or card for everyone in the household
 - d. Income & resource information/verification for everyone in the household

Applications for assistance can be made at:

Eastern Cooperative Christian Ministry (ECCCM)
245 E. N Street
Newton NC
Monday – Thursday from 8am – 4pm
828-465-1708